

OnMobileWebsites Terms & Conditions

The following terms and conditions apply to all website development & design, and/or any other services provided through OnMobileWebsites Limited to you the Client.

1. Acceptance

It is not necessary for any Client to have signed an acceptance of these terms and conditions for them to apply.

If a Client accepts a quote then the Client will be deemed to have satisfied themselves as to the terms applying and have accepted these terms and conditions in full.

Please read these terms and conditions carefully.

Any purchase or use of our services implies that you have read and accepted our terms and conditions.

These terms and Conditions apply from 21st November 2015.

These terms and Conditions may be updated and modified.

2. Charges

Charges for services to be provided by OnMobileWebsites Limited are defined in the project quotation that the Client receives via e-mail. Quotations are valid for a period of 30 days.

OnMobileWebsites Limited reserves the right to alter or decline to provide a quotation after expiry of the 30 days.

Unless agreed otherwise with the Client, all website design services require an advance payment of a minimum of Fifty (50) percent of the project quotation total before the work is supplied to the Client for review.

The remaining Fifty (50) percent of the project quotation total is due upon successful completion of the work, before onMobileWebsites uploads the completed website to our online high performance web hosting system, or the release of website materials to the Client.

Payment for services is due by online payment via PayPal invoice or bank transfer.

Bank details will be made available on invoices.

3. Client Review

onMobileWebsites Limited will provide the Client with an opportunity to review the appearance and content of the website during the design phase and once the overall website development is completed.

At the completion of the project, such materials will be deemed to be accepted and approved unless the Client notifies onMobileWebsites Limited otherwise within ten (10) days of the date the materials are made available to the Client.

4. Turnaround Time and Content Control

onMobileWebsites Limited will install and publicly post or supply the Client's website upon onMobileWebsites Limited receiving initial payment, unless a delay is specifically requested by the Client and agreed by onMobileWebsites Limited.

In return, the Client agrees to delegate a single individual as a primary contact to aid onMobileWebsites Limited with progressing the design, creation and acceptance in a satisfactory and expedient manner.

The primary contact shall advise of his/her contactable email address and phone number.

During the project, onMobileWebsites Limited will require the Client to provide all website content, including text, images, videos, audio and other data and/or files as needed for the completion of the quoted job, unless the client has agreed with onMobileWebsites to source the necessary contents through specialist third parties.

5. Failure to provide required website content:

For onMobileWebsites to remain efficient, we must ensure that work we have organised is carried out at the scheduled time.

On occasions we may have to reject offers for other work and enquiries to ensure that your work is completed at the time arranged.

This is why we ask that you provide all the required information in advance.

On any occasion where progress cannot be made with your website because we have not been given the required information in the agreed time frame, and we are delayed as result, we reserve the right to impose a surcharge of up to 25%.

If your project includes Search Engine Optimisation (SEO) we need the text content for your site in advance so that the SEO can be planned and completed efficiently.

If you agree to provide us with the required information and subsequently fail to do within one week of project commencement we reserve the right to close the project and the balance remaining becomes payable immediately.

Simply put, all the above condition says is do not give us the go ahead to start until you are ready to do so.

NOTE: Text content should be delivered as a Microsoft Word, email (or similar) document with the pages in the supplied document representing the content of the relevant pages on your new website.

These pages should have the same titles as the agreed website pages.

If the client has requested a website upgrade all relevant content and website and page structure will be copied from the existing website into the new upgraded responsive website.

Contact us if you for clarification if required.

6. Payment

Invoices will be provided by onMobileWebsites Limited, the first upon the start of work, and the second, upon completion but before publishing the live website.

Invoices payment requests are normally sent via email.

Invoices are due upon receipt.

Accounts that remain unpaid thirty (30) days after the date of the invoice will be assessed a service charge in the amount of the higher of one and one-half percent (1.5%) or £30 per month of the total amount due.

7. Additional Expenses

The Client agrees to reimburse onMobileWebsites Limited for any additional expenses necessary for the completion of the work.

Examples would be purchase of special fonts, stock images, content creation etc...

8. Web Browsers

onMobileWebsites Limited makes every effort to ensure websites are designed to be viewed by the majority of visitors.

Websites are designed to work with the most popular current browsers (e.g. Firefox, Internet Explorer 8 & 9, Google Chrome, etc.).

The Client agrees that onMobileWebsites Limited cannot guarantee correct functionality with all browser software across different operating systems.

onMobileWebsites Limited cannot accept responsibility for web pages which do not display acceptably in new versions of browsers released after the website has been designed, created and handed over to the Client.

Therefore, onMobileWebsites Limited reserves the right to quote for any work involved in changing the website design or website code for it to work with updated browser software.

9. Default

Accounts unpaid thirty (30) days after the date of invoice will be considered in default.

If the Client in default maintains any information or files on onMobileWebsites Limited's Web space, onMobileWebsites Limited will, at its discretion, remove all such material from the website hosting platform and development web space.

onMobileWebsites Limited is not responsible for any loss of data incurred due to the removal of the service.

Removal of such material does not relieve the Client of the obligation to pay any outstanding charges assessed to the Client's account.

Clients with accounts in default agree to pay onMobileWebsites Limited reasonable expenses, including legal fees and costs for collection by third-party agencies, incurred by onMobileWebsites Limited in enforcing these Terms and Conditions.

10. Termination

Termination of services by the Client must be requested in a written notice and will be effective on receipt of such notice.

E-mail or telephone requests for termination of services will not be honoured until and unless confirmed in writing.

The Client will be invoiced for design work completed to the date of first notice of cancellation for payment in full within thirty (30) days.

11. Indemnity

All onMobileWebsites Limited services may be used for lawful purposes only.

You agree to indemnify and hold onMobileWebsites Limited harmless from any claims resulting from your use of our service that damages you or any other party.

12. Copyright

The Client retains the copyright to data, files and graphic logos provided by the Client, and grants onMobileWebsites Limited the rights to publish and use such material.

The Client must obtain permission and rights to use any information or files that are copyrighted by a third party. The Client is further responsible for granting onMobileWebsites Limited permission and rights for use of the same and agrees to indemnify and hold harmless onMobileWebsites Limited from any and all claims resulting from the Client's negligence or inability to obtain proper copyright permissions.

A contract for website design and/or placement shall be regarded as a guarantee by the Client to onMobileWebsites Limited that all such permissions and authorities have been obtained.

Evidence of permissions and authorities may be requested.

13. Standard Media Delivery

Unless otherwise specified in the project quotation, this Agreement assumes that any text for a new website will be provided by the Client in electronic format (ASCII text files delivered via e-mail or FTP) and that all images and other graphics will be provided physically in high quality images suitable for use on the website.

14. Design Credit

A link to onMobileWebsites Limited will appear in either small type or by a small graphic at the bottom of the Client's website.

If a graphic is used, it will be designed to fit in with the overall site design.

If a client requests that the design credit be removed, a nominal fee of 10% of the total development charges will be applied.

When total development charges are less than £500, a fixed fee of £50 will be applied. The Client also agrees that the website developed for the Client may be presented in onMobileWebsites Limited's portfolio.

15. Access Requirements

If the Client's website is to be installed on a third-party server, and not within onMobileWebsites Limited high performance webhosting system, onMobileWebsites Limited must be granted temporary read/write access to the Client's storage directories within the webserver, which must be accessible via FTP.

Depending on the specific nature of the project, other resources might also need to be configured on the server.

16. Post-Placement Alterations

onMobileWebsites Limited cannot accept responsibility for any alterations caused by a third party occurring to the Client's pages once installed. Such alterations include, but are not limited to additions, modifications or deletions.

17. Domain Names

onMobileWebsites Limited may purchase domain names on behalf of the Client.

Payment of the initial purchase of the domain name is inbuilt into the initial quote for website design and creation, and will be added to the initial 50% cost.

Renewal of those domain names is the responsibility of the Client, onMobileWebsites Limited will attempt to contact the Client before domain renewal is required, however the loss or cancellation of the domain brought about by non or late payment is not the responsibility of onMobileWebsites Limited.

The Client should keep a record of the due dates for payment to ensure that payment is received in good time.

18. General

These Terms and Conditions supersede all previous representations, understandings or agreements.

The Client's payment of the initial commencement fee constitutes agreement to and acceptance of these Terms and Conditions.

Payment online is an acceptance of our terms and conditions.

19. Governing Law

This Agreement shall be governed by English Law.

20. Liability

onMobileWebsites Limited hereby excludes itself, its Employees and or Agents from all and any liability from:

Loss or damage caused by any inaccuracy;

Loss or damage caused by omission;

Loss or damage caused by delay or error, whether the result of negligence or other cause in the production of the web site;

Loss or damage to clients' artwork/photos, supplied for the site. Immaterial whether the loss or damage results from negligence or otherwise.

The entire liability of onMobileWebsites Limited to the Client in respect of any claim whatsoever or breach of this Agreement, whether or not arising out of negligence, shall be limited to the charges paid for the Services under this Agreement in respect of which the breach has arisen.

21. Severability

In the event any one or more of the provisions of this Agreement shall be held to be invalid, illegal or unenforceable, the remaining provisions of this Agreement shall be unimpaired and the Agreement shall not be void for this reason alone. Such invalid, illegal or unenforceable provision shall be replaced by a mutually acceptable valid, legal and enforceable provision, which comes closest to the intention of the parties underlying the invalid,

Contact Us at support@onmobileWebSites.co.uk for answers to any questions you have regarding our Terms and Conditions.